

1. Download the Update Tool


Please click this link and download the software:

[https://images.agptek.us/Download/C2\(20180401\).zip](https://images.agptek.us/Download/C2(20180401).zip)

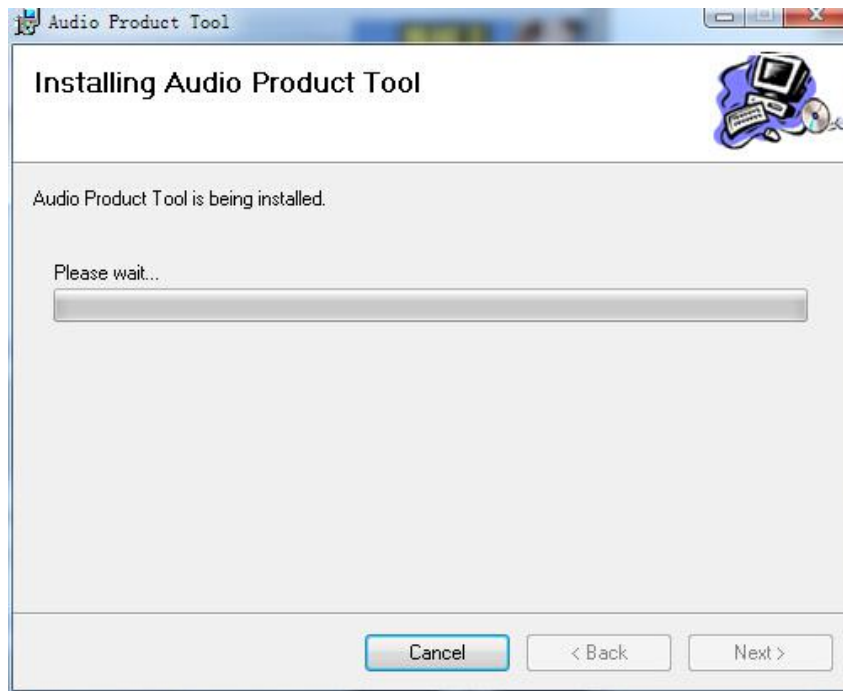
Note: We are sorry that the screenshots contain some Chinese because our system is Chinese defaulted. Please don't worry; the software should be English Version if your computer's defaulted language is English, and the update will be processed under English environment.

2. Update Installation and Process for C2 MP3 Player

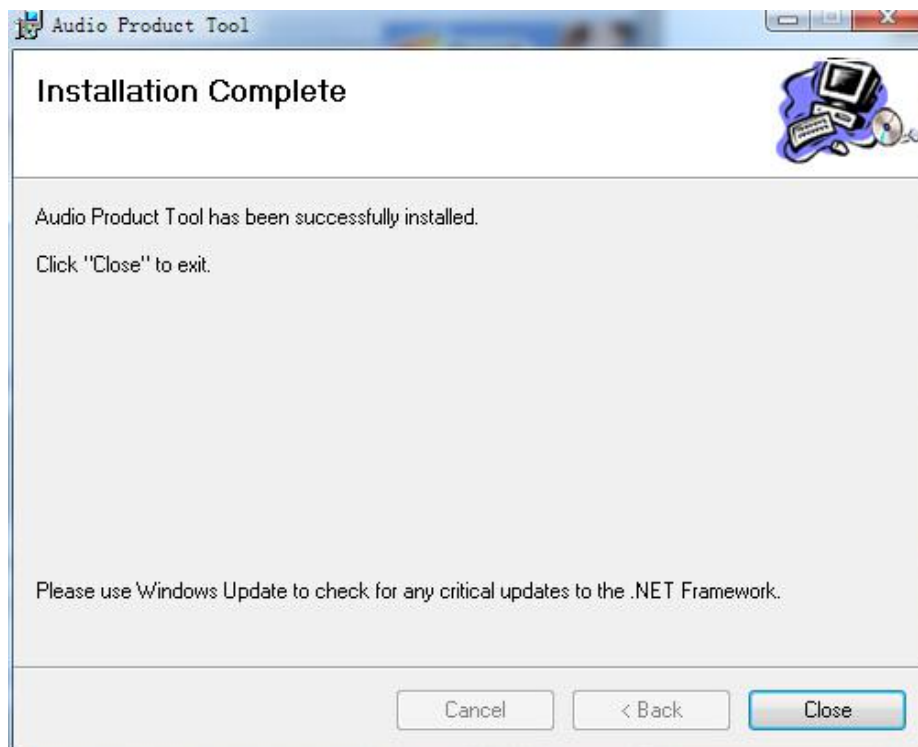
1 Decompressing the file, and find the folder with update software.

2 Open it and click  setup, when the prompt dialog shows up, click "Next":



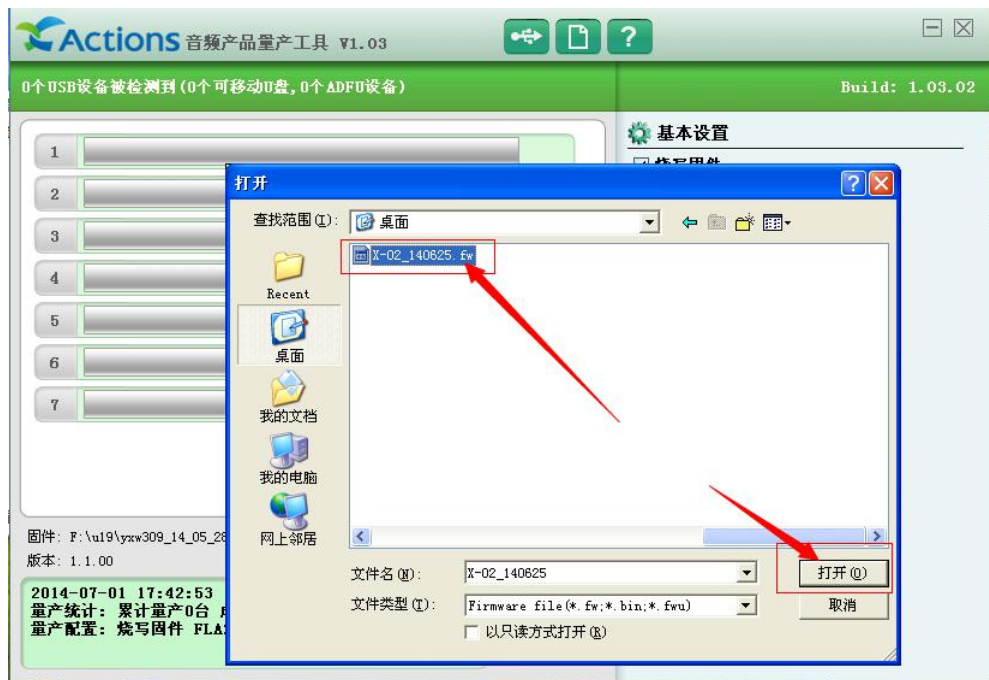



And you can see the processing like the above picture.



Click “close” and finish the installation.

3. Left click the Start Menu—All programs- Actions Audio Product Tool-open “**Audio Products Volume-Production tools**”



4. Note: When you use it at the first time, a windows like above will pop out; select “  A27188_20180402_AGPV1.fw ” which you can find in the update folder, and then click “N(否)”.

If a picture pops out, click “close（关闭）”, and a upgrade dialog box will shows up.



5. Open it and click **replace**(替换 in screenshot), and you can see,



6. Click the first option “**uploading the firmware**”, please do not choose the second one.

If your player is already plugged, you can find the color of **download**(下载) will change to green, click it and you can wait for the update.



7. When the update is finished, you can try the function of your player.

Note:

1. If your mp3 player can't be recognized by computer, please long press the play button for about 10 seconds when it is connected to the computer.
And if it shows that a new hardware is found, you can follow the instruction to install the driver.
After installation, please re-update the player according to the instruction.
2. This update tool is for Windows system, it may have compatibility problem with Linux System and Mac OS X.

**Please do not hesitate to contact us if you have any other questions about the update.
Thank you for your understandings!**